

Dakshin Moyna High School

Refund Policy

Website: dakshinmoynahighschool.in | Email: info@dakshinmoynahighschool.in

1. Purpose

This Refund Policy applies to payments made through dakshinmoynahighschool.in or through school-authorised online payment facilities, where such facilities are offered.

2. School Fees and Charges

Admission fees, tuition fees, examination fees, development charges, activity charges and other school-related payments are generally governed by the applicable school rules, fee notices and government/board requirements. Whether a particular fee is refundable depends on the nature of the payment and the applicable rules.

3. Duplicate or Erroneous Payments

If a payment is duplicated or an amount is debited due to a technical/payment-processing error, the school may review the transaction and, where appropriate, arrange a refund or adjustment after verification.

4. Refund Request

Refund or payment-related requests should be sent to info@dakshinmoynahighschool.in with the payer's name, student details where applicable, transaction/reference number, payment date, amount and reason for the request.

5. Refund Processing

No refund will be initiated.

6. Non-Refundable Payments

Payments that are expressly stated in the relevant school notice, prospectus, fee structure or applicable rules as non-refundable will ordinarily not be refunded, except where required by law or where the school determines otherwise after review.

7. Cancellation

Where an online service, registration or application is cancelled, the applicable cancellation and refund terms communicated for that service will apply.

8. Payment Gateway Issues

If money has been debited from a bank account but the school system does not show a successful transaction, the payment should not be repeated immediately. The transaction should first be verified with the school/payment provider.

9. Contact

For refund and payment queries, contact info@dakshinmoynahighschool.in.

10. Policy Changes

The school may update this policy when payment processes, school rules or applicable requirements change. The latest version published on the website will apply to future transactions.

Last Updated: 17 August 2026